



**Petplan**<sup>®</sup>

# Portfolio

## Rewards



Exclusively  
for **vet**  
**practices**

Every pet deserves

**Petplan**<sup>®</sup>

# Welcome to Portfolio Rewards

Welcome to the Petplan Portfolio Rewards scheme, providing rewards exclusively for veterinary practices.

Petplan works with veterinary practices across the UK helping inform clients about the benefits of pet insurance and providing tools to help you easily increase the number of insured clients at your practice.

Pet insurance allows clients to seek veterinary treatment earlier and make decisions based on what is best for their pet rather than which treatment they can afford. Promoting pet insurance is a team effort at every touch point within practice and the Portfolio Rewards scheme is designed to reward and motivate the whole of the practice team.

Portfolio Rewards credits are awarded for new and renewed Petplan policies attributed to your practice.

Credits can be redeemed against the range of gifts shown in this catalogue. Inside you'll find items that have been specially selected for all aspects of practice life as well as a few luxury items just to say thank you.

Thank you for your continued support and if you have any questions, please call us on 03333 010331

Kind regards  
Petplan Portfolio Rewards Team



Vouchers as shown on page 10



4 Slice Toaster as shown on page 14



# Contents

# How It Works

## Collecting Credits

**Don't forget**  
to put your  
Petplan Practice  
Number on your  
leaflets



### New Policies

Credits are awarded for each full small animal or equine policy that is attributed to your practice. When you activate Immediate Veterinary Cover (IVC) or a client activates 4 weeks' free insurance using a voucher with your Petplan Practice Number on, you will receive Portfolio Rewards credits if the client continues their cover and takes out a full Petplan policy. You will also receive credits for policies generated through leaflets with your Petplan Practice Number on as well.

If you don't put your Petplan Practice Number on your leaflets we can't attribute sales to your practice, so remember to do this every time you receive new materials. You can order Practice Stickers to help you with this, simply visit [petplanvet.co.uk](http://petplanvet.co.uk) or call **Vetline on 0330 102 1606**.

	Credits
Full policy from Immediate Veterinary Cover (IVC)	150
Full policy from a 4 weeks' free client activated voucher	100
Full policy from a dog, cat, rabbit leaflet	100
Full policy from a horse leaflet	200

## Renewed Policies

Credits will also be awarded for each policy attributed to your practice that renews. Over 90% of Petplan customers renew their policy each year, so this is a great way to earn additional credits for your practice. In order to earn credits on renewed policies, there must be at least one new full policy attributed to your practice in the previous three statement months.

Credits	
Renewed policies	35

## Keeping Track of Your Credits

Your credits will soon mount up so each month we will send you a statement showing the number of new credits awarded, the number redeemed and your current balance.

## Claiming your Portfolio Rewards

Exchanging your Portfolio Rewards credits for items from this catalogue is quick and easy. You can redeem some or all of your credits at any time by completing a Portfolio Rewards Order Form or by submitting an order in writing on your practice letterhead, quoting your Petplan Practice Number and delivery address. Orders can only be accepted in writing and should be signed by a partner in the practice.

Orders can be posted to Portfolio Rewards, PO Box 504, Leicester LE94 OAE, or faxed to us on 03333 010334.

Please note that credits are awarded to the practice and not to any one individual. All goods will be delivered to the practice address and once received, the ensuing distribution of items is the responsibility of the practice.



## Delivery

If you do not receive your Portfolio Rewards items within 28 days of placing your order or should you have any other queries, please telephone the Portfolio Rewards helpline on 03333 010331 between 8.45am and 5.15pm, Monday to Friday.

## Terms & Conditions

The Petplan Portfolio Rewards scheme may be subject to revisions or additions and all items are subject to availability. The Terms and Conditions for participation in the Petplan Portfolio Rewards scheme are at the back of this catalogue.

If you have any queries please call our **Portfolio Rewards Helpline on 03333 010331**

# Veterinary Support

Using your Portfolio Rewards credits to purchase additional veterinary equipment and CPD training is a cost effective way to keep your practice tools and your teams skills up-to-date!

## Veterinary Equipment

You can exchange your credits for veterinary equipment from all major equipment and instrument suppliers including: Animalcare, Burtons, JAK Marketing, Vet Direct, Veterinary Instrumentation and Kruse. We can also deal with other suppliers by special request.

The credit value of veterinary equipment orders is calculated as follows:

**(cost of item + delivery + VAT)  
x 25 = value in credits**

To order equipment, fax the following information to Portfolio Rewards on 03333 010334:

- Name and contact details of the supplier
- Catalogue code
- A brief description of the equipment
- The current price including delivery and VAT

If you have agreed a special price for an item, please give us details of the discount, any quote numbers and the name of who agreed it.



### Veterinary Books

Credits can be exchanged for veterinary books from Amazon, BSAVA and other publishers.

To order books, fax the following information to Portfolio Rewards on 03333 010334:

- Title of the book
- Author
- Publisher
- ISBN

To calculate the credit cost of books:

**(cost of item + delivery)  
x 25 = value in credits**

Please note, books from BSAVA will be charged at the non-member rate.



### Online CPD for Veterinary Professionals

Vetacademy provides online CPD covering both clinical and practice management topics from world leading training specialists including Improve International, Elsevier Publishing, Video Arts and many more.

With more than 120 modules and over 200 videos to choose from, Vetacademy is an excellent resource to help you meet your CPD requirements and provide training for all of your practice staff.

Credits can be exchanged for Vetacademy vouchers to purchase online CPD modules from [www.vetacademy.co.uk](http://www.vetacademy.co.uk).

**£10 voucher = 250 credits**

**£25 voucher = 625 credits**

**£50 voucher = 1250 credits**

**£100 voucher = 2500 credits**

To order, fax the following information to Portfolio Rewards on 03333 010334:

- The voucher amount you would like to order
- The name and email address of the person who will redeem the voucher(s)

Veterinary staff at practices registered with Petplan can save 10% on the cost of all Vetacademy modules. To benefit, enter the code **Petplan10** in the coupon code box in the shopping cart area.

**vetacademy**

### Educational Conference and CPD Events

Credits can be exchanged for attendance at any veterinary or veterinary nurse congress, including BSAVA, London Vet Show, BVNA, BEVA or any CPD accredited course.

To use your Portfolio Rewards credits for registration, send us your completed application form and we will forward it to the organisers with a cheque to cover the cost of attendance.

We can also reimburse your practice for travel or accommodation costs, please submit photocopies of receipts, tickets or a mileage claim.

Completed application forms or receipts can be posted to Portfolio Rewards, PO Box 504, Leicester LE94 OAE, or faxed to us on 03333 010334.

To calculate the cost of educational conferences and CPD events:

**Costs are calculated at £1 = 25 credits**

# Thank You

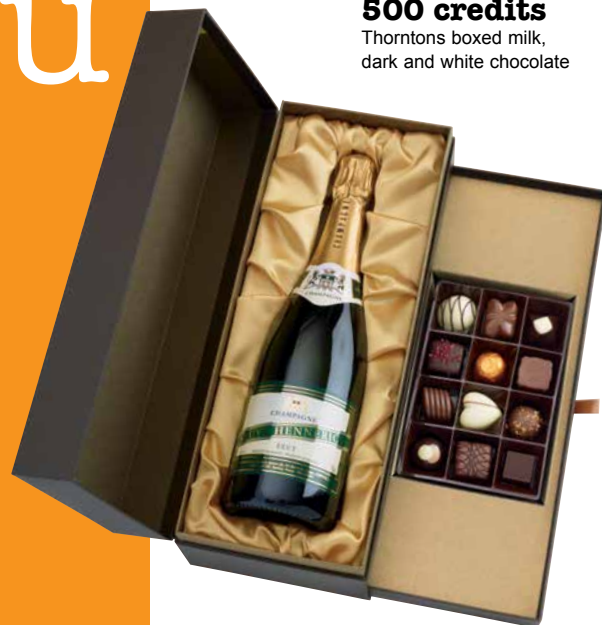
Using your Portfolio Rewards to say thank you to the practice team is a great way to motivate staff. Whether it's giving out chocolates on people's birthdays or booking a team building experience, there are many benefits to recognising and rewarding the contribution of the practice team.

**You can exchange credits for a range of treats:**

12 Bottles of Wine  
Ref No 801 - 001

**1875 credits**

Twelve full-flavoured, top quality wines. Please specify all-red, all-white, or mixed selection when ordering



Small Box of  
Thorntons Chocolates  
Ref No 801 - 002

**500 credits**

Thorntons boxed milk,  
dark and white chocolate

Champagne and  
Chocolates Gift Set

Ref No 801 - 003

**1125 credits**

75cl bottle of Champagne and  
70g box of Belgian chocolates

Biscuit Barrel

Ref No 801 - 004

**350 credits**

Biscuit barrel with  
variety of biscuits



Terms & Conditions. Recipients must be 18 years or over. In the unlikely event of wine becoming unavailable, a substitute of similar style and of equal or greater value will be supplied. Wine cannot be delivered to the Channel Islands.





**Large Box of Thorntons Chocolates**

Ref No 801 - 007

**750 credits**

Thorntons boxed milk, dark and white chocolate

**6 Bottles of Wine**

Ref No 801 - 005

**1125 credits**

Six full-flavoured, top quality wines. Please specify all-red, all-white, or mixed selection when ordering



**Fruit Basket**

Ref No 801 - 008

**750 credits**

Selection of fresh fruits in an attractive presentation basket



**Seasonal Bouquet**

Ref No 801 - 009

**750 credits**

Flowers selected to represent the current season

**Thorntons Chocolate Hamper**

Ref No 801 - 006

**1375 credits**

A variety of Thorntons chocolates



## Vouchers

You can exchange credits for a range of vouchers:

**£5 voucher = 125 credits**

**£10 voucher = 250 credits**

To view where Love2shop or Leisure vouchers can be used, please visit [love2reward.co.uk](http://love2reward.co.uk) or [leisurevouchers.co.uk](http://leisurevouchers.co.uk).

Please note Amazon electronic gift cards are non-refundable and we are unable to replace any expired vouchers so check the expiry date and use your vouchers within this time.

Boots  
£5 Voucher  
Ref No 801 - 010  
**125 credits**

Leisure  
£5 Voucher  
Ref No 801 - 011  
**125 credits**



Love2shop  
£5 Voucher  
Ref No 801 - 012  
**125 credits**



Marks & Spencer  
£5 Voucher  
Ref No 801 - 013  
**125 credits**



Amazon £10  
Electronic Gift Card  
Ref No 801 - 014  
**250 credits**

# Team Building Activities

Credits can be exchanged for a range of experiences from Activity Superstore.

Whether you want to treat the team to some relaxing spa time or get those competitive juices flowing there is something for everyone. View what's on offer at [activitysuperstore.com](http://activitysuperstore.com) or see the range of experiences available through Argos and we will order your experience voucher for you.

You can also use credits to pay for your own team building days or activities, please submit photocopies of receipts by fax on 03333 010334.

Please note, cheques can only be made to the practice and not to individual employees.

To calculate the cost of staff activities:

**25 credits = £1**



# Break Time

Help make life easier for the practice team by using your Portfolio Rewards credits to provide essential staff room items.

When staff are short of time or nursing through the night, a few mod cons can make a big difference!

## 12 Piece Spotty Dinner Set

Ref No 802 - 002

**625 credits**

Colourful set contains four dinner plates, four side plates and four bowls. Dishwasher and microwave safe



## Set of 4 Petplan Mugs

Ref No 802 - 003

**375 credits**

Four Petplan mugs.  
Dishwasher and microwave safe



## Set of 4 Brightly Coloured Mugs

Ref No 802 - 001

**300 credits**

Four colourful mugs.  
Dishwasher and microwave safe

## 16 Piece Cutlery Set

Ref No 802 - 004

**500 credits**

Stainless steel, 4 place settings



5 Piece Pan Set

Ref No 802 - 005

**1625 credits**

Milk pan, saucepans with glass lids and frying pan



Kitchen Scale

Ref No 802 - 006

**500 credits**

Stainless steel platform, imperial/metric conversion control, LCD display



Brita Water Filter Jug

Ref No 802 - 007

**875 credits**

2.4 litre capacity and an easy fill flip-top lid



Ceramic Storage Jars

Ref No 802 - 008

**375 credits**

3 ceramic jars for tea, coffee and sugar



## Food Blender

Ref No 802 - 009

**625 credits**

Easy grip handle, variable speed settings

## 2 Slice Toaster

Ref No 802 - 010

**625 credits**

2-slice, variable browning control, frozen bread function and mid-cycle cancel



## Silver Kettle

Ref No 802 - 012

**875 credits**

3kW, capacity 1.7 litres, concealed element, rapid boil, removable and washable limescale filter



## 4 Slice Toaster

Ref No 802 - 011

**1250 credits**

4-slice, variable browning control, frozen bread function and mid-cycle cancel



## Coffee Machine

Ref No 802 - 013

**2625 credits**

Espresso, cappuccino and latte coffee maker





### Mini Oven with Hob

Ref No 802 - 014

**2375 credits**

1500 watt fan assisted oven, temperature up to 230°C, capacity 28 litres, 60 minutes timer

### Halogen Oven

Ref No 802 - 016

**1750 credits**

Food capacity 10.5 litres, 5 cooking functions: grill, bake, boil, roast and defrost, variable temperature 125°C to 250°C



### Microwave

Ref No 802 - 017

**2250 credits**

Microwave power output 800 watts, grill power output 1000 watts, 20 programmes



### 3.5L Slow Cooker

Ref No 802 - 018

**875 credits**

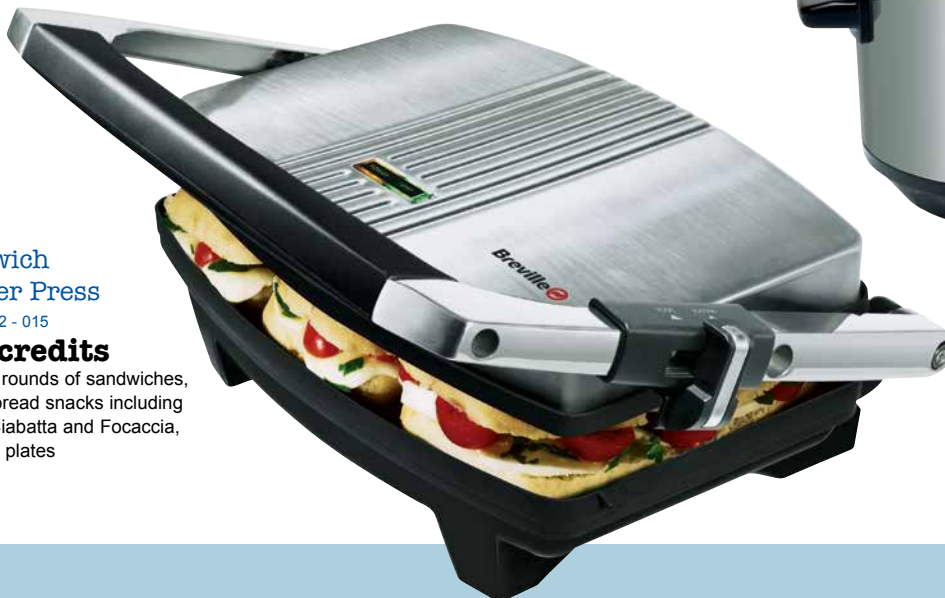
330 watts, capacity 3.5 litres, 3 settings: low, medium, high, dishwasher safe ceramic pot

### Sandwich Toaster Press

Ref No 802 - 015

**875 credits**

Makes 2 rounds of sandwiches, toasted bread snacks including Panini, Ciabatta and Focaccia, non-stick plates



# Behind the Scenes

We all know that practices are busy environments and that there's a lot going on behind the scenes to keep the practice clean and tidy and provide the best care for pets. Exchange your Portfolio rewards for some additional items to help make life easier!



## Petplan Bodywarmer

Ref No 803 - 001

**425 credits**

Blue Petplan unisex quilted bodywarmer. Sizes available: small (36/38), medium (38/40), large (41/42) and extra large (43/44)



## Single Pine Futon Sofa Bed with Mattress

Ref No 803 - 002

**3000 credits**

Small single chairbed





**Under Counter Larder  
Fridge**

Ref No 803 - 003

**5000 credits**

Standard under counter sized fridge, 3 shelves, adjustable temperature control

**Washing Machine**

Ref No 803 - 004

**6375 credits**

7 kg wash load, 1200 spin, A+ energy rating, multiple settings including quick wash



**Fridge Freezer**

Ref No 803 - 005

**7000 credits**

150 litre capacity fridge, 84 litre capacity freezer. Size H174cm, W54.5cm, D58cm

**Dishwasher**

Ref No 803 - 006

**5750 credits**

Large capacity, multiple cycle settings including quick wash programme



**Wash and Dry Machine**

Ref No 803 - 007

**9500 credits**

7 kg wash and dry load, 1200 spin, multiple settings including quick wash

# Cleaning

## 30L Bin

Ref No 803 - 008

**1000 credits**

30 litre capacity, stainless steel



## Dyson Handheld Slim Vacuum Cleaner

Ref No 803 - 009

**5750 credits**

Lightweight cordless vacuum cleaner with multiple attachments. Wall-mounted docking unit. Long-reach wand for carpets and hard floors. Detachable wand for spot cleaning, spills and stairs. Up to 15 minutes suction time



## Black & Decker Dustbuster

Ref No 803 - 010

**750 credits**

Small bagless vacuum capable of wet and dry pick-up, crevice and squeegee tool, wall mountable charging base



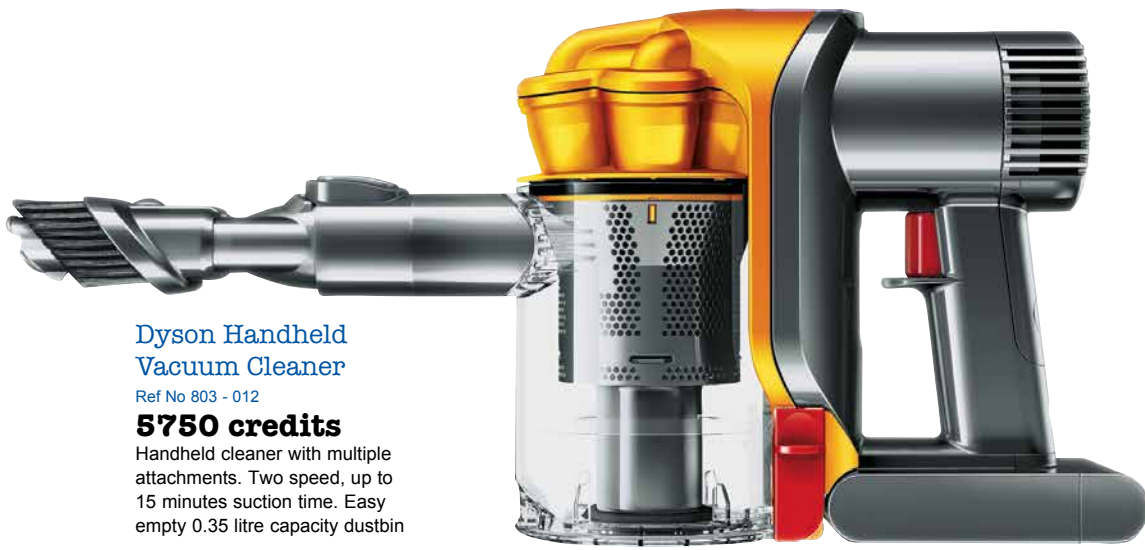
## Dyson Cylinder Animal Vacuum Cleaner

Ref No 803 - 011

**8750 credits**

Bagless vacuum cleaner ideal for pet hair. 2 litre capacity with easy empty dustbin. Foot operated, hose stretches up to 5m, includes a range of on-board tools





### Dyson Handheld Vacuum Cleaner

Ref No 803 - 012

**5750 credits**

Handheld cleaner with multiple attachments. Two speed, up to 15 minutes suction time. Easy empty 0.35 litre capacity dustbin

### Henry Hoover

Ref No 803 - 013

**4000 credits**

9 litre capacity, side suction for edge to edge cleaning, includes a range of on-board tools, uses disposable dust bags



### Dyson Upright Animal Vacuum Cleaner

Ref No 803 - 014

**8000 credits**

Upright bagless vacuum cleaner ideal for pet hair. 2.11 litre capacity easy empty dustbin, includes a range of onboard tools



# The Office

Using your Portfolio Rewards credits for a range of office supplies is a great way to kit out your practice.

Whether it's simply a stapler for reception or a radiator for the staff room there's something here that every practice needs!



## DeLonghi Oil-filled Radiator

Ref No 804 - 002

**2750 credits**

Variable thermostat, 2 heat settings, frost protection and timer function

## Dyson Ceramic Fan Heater

Ref No 804 - 001

**7750 credits**

Dyson Hot Fan Heater will quickly heat up your room with its smooth airflow design. Easy to clean, adjustable tilt and oscillating features





Dyson Bladeless Desk Fan

Ref No 804 - 003

**5250 credits**

Blade free fan engineered to deliver a constant stream of smooth air, easy to clean, adjustable tilt and oscillating features

Silver Oscillating Tower Fan

Ref No 804 - 004

**1500 credits**

Oscillating and variable heat setting features



## Dymo LetraTag Label Machine

Ref No 804 - 005

**875 credits**

ABC keyboard, 1 font type with bold or italic options, 5 print sizes, 13 character display

## Electric Stapler

Ref No 804 - 006

**625 credits**

Automatically staples up to 12-sheets at a time, suitable for everyday use in the office or for mass-stapling of booklets and brochures



## General Purpose First Aid Kit

Ref No 804 - 007

**875 credits**

Fully compliant kits for small and medium sized businesses, contains alcohol free wipes, gloves, plasters, dressings, bandages and first aid guidance



## A4 Laminator

Ref No 804 - 008

**625 credits**

Laminates A4 documents

### Desktop Calculator

Ref No 804 - 009

**375 credits**

8 digit, battery and solar powered



### Key Safe

Ref No 804 - 011

**750 credits**

Wall mountable, hook key cabinet



### Electronic Safe

Ref No 804 - 013

**5875 credits**

Up to 60 minutes' fire protection, digital lock, alarmed

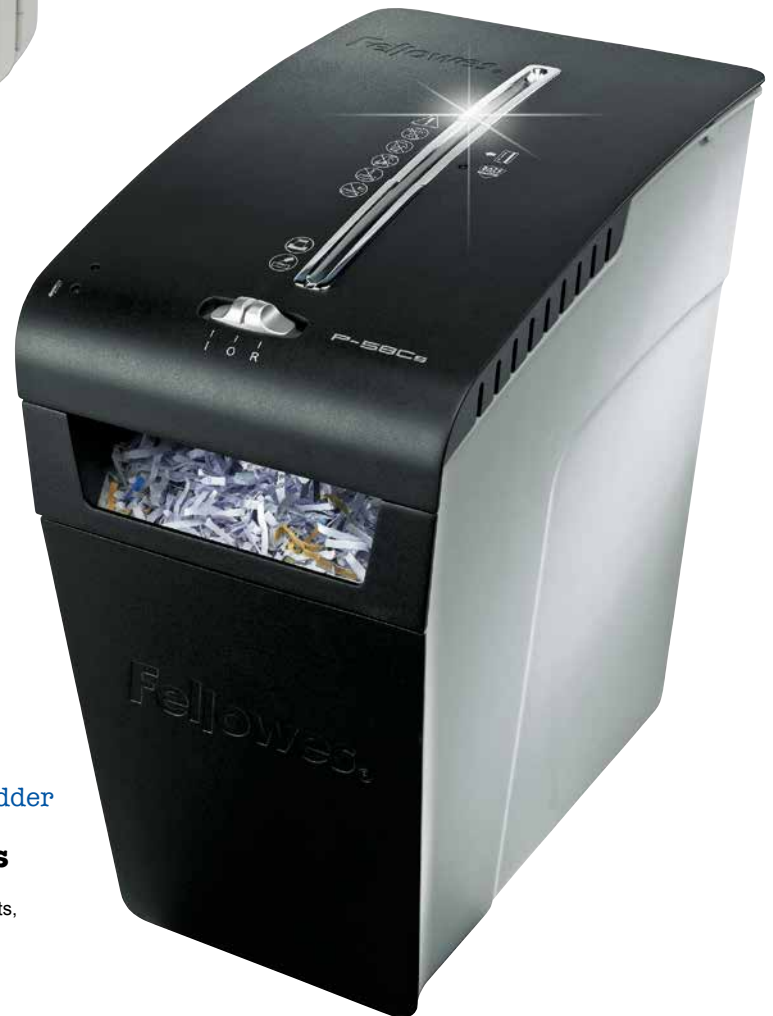


### Trimmer

Ref No 804 - 010

**875 credits**

Cuts up to 7 sheets, scale bar marked in cm and inches

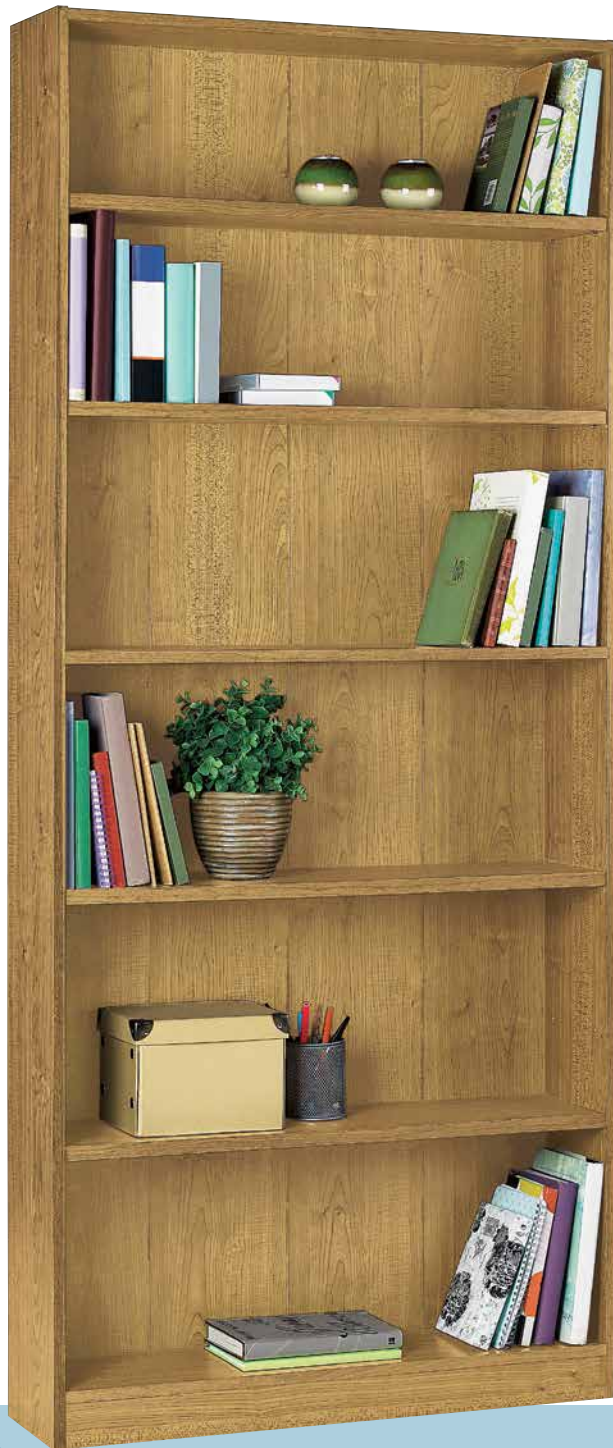


### Cross-Cut Shredder

Ref No 804 - 012

**1750 credits**

Cross-cut shredding, shreds up to 9 A4 sheets, accepts staples and credit cards



## 2 Door Tall Office Cupboard

Ref No 804 - 016

**6250 credits**

Two fixed shelves and  
1 adjustable shelf

## Leather-Faced Chair

Ref No 804 - 014

**3375 credits**

Black leather-faced,  
swivel and gas lift seat



## Bookcase

Ref No 804 - 015

**3375 credits**

Tall and wide bookcase,  
four adjustable shelves  
and one fixed shelf





### Basic Office Desk

Ref No 804 - 017

**3750 credits**

Basic wooden desk



### 2 Door Office Cupboard

Ref No 804 - 018

**3750 credits**

Two door cupboard with one adjustable shelf

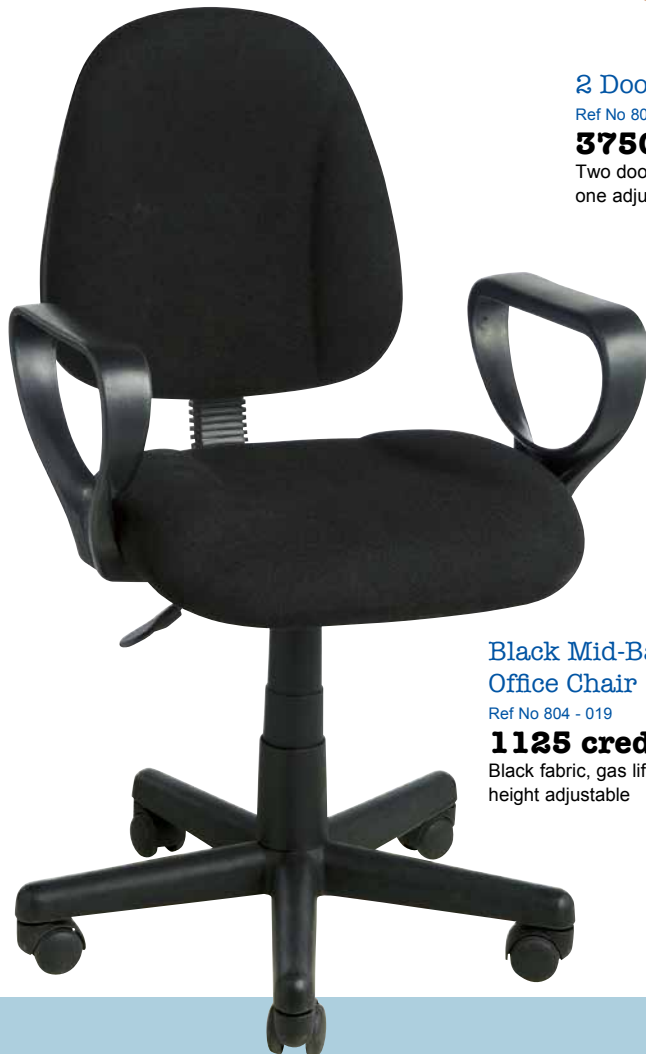


### 2 Drawer Office Cabinet with Filer

Ref No 804 - 020

**4000 credits**

Two filing drawers suitable for A4 files



### Black Mid-Back Office Chair

Ref No 804 - 019

**1125 credits**

Black fabric, gas lift seat, height adjustable



### 3 Drawer Pedestal Office Cabinet

Ref No 804 - 021

**4250 credits**

Three drawer pedestal unit with two storage drawers and a filing drawer

# Display items

## Wall Display - 6 Magazine, 12 Leaflet

Ref No 804 - 022

**4875 credits**

Mounts easily to wall. Crystal clear display unit holds 6 magazines and 12 leaflets



## Silver Framed Petplan Wall Clock

Ref No 804 - 023

**500 credits**

Silver/chrome framed,  
battery wall clock



## Wall Display - 3 Magazine, 6 Leaflet

Ref No 804 - 024

**3375 credits**

Mounts easily to wall.  
Crystal clear display unit holds  
3 magazines and 6 leaflets

## White Board Starter Kit

Ref No 804 - 025

**450 credits**

Cleaning spray, Dry-wipe  
whiteboard eraser and  
marker pens





## Magnetic White Board

Ref No 804 - 028

**750 credits**

Magnetic, wall mountable,  
600 x 450mm

## Light Oak Framed Noticeboard

Ref No 804 - 029

**1000 credits**

900 x 1200mm, please specify  
blue, green or grey felt when  
ordering

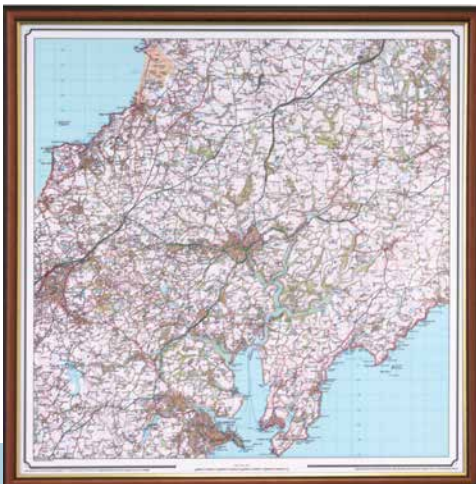


## Framed Map

Ref No 804 - 026

**3500 credits**

Made to order, centred on a town  
of your choice, please state postcode  
for the map to be centred to when  
ordering. Framed in either aluminium,  
dark wood or light wood, please state  
choice when ordering. Scale 1:40,000,  
75 x 107cm map displays approx.  
8.75 mile radius. Non-returnable or  
refundable



## Laminated Map

Ref No 804 - 027

**2375 credits**

Laminated, made to order,  
centred on a town of your  
choice, please state postcode  
for the map to be centred to  
when ordering. Scale 1:40,000,  
75 x 107cm map displays  
approx. 8.75 mile radius.  
Non-returnable or refundable



# Sound & Vision

Exchange your credits for the latest digital items whether it's a TV for the staff room or a new computer for reception.

## Twin Phone Handset with Answerphone

Ref No 805 - 001

**2000 credits**

Two phones with built-in answer machine, name and number memory functions, speaker and ringer volume control





### Laser Fax Machine

Ref No 805 - 002

**6250 credits**

Laser fax machine with memory function and 250 page capacity



### Telephone Headset

Ref No 805 - 003

**625 credits**

Noise-cancelling microphone filters background noise out, adjustable microphone boom

### Triple Phone Handset with Answerphone

Ref No 805 - 004

**2750 credits**

Three phones with built-in answer machine, name and number memory functions, speaker and ringer volume control





## Digital Camera

Ref No 805 - 007

**2750 credits**

Compact camera with recording feature, autofocus, automatic light adjuster, optical zoom and smile detection

## iPad Mini

Ref No 805 - 008

**7000 credits**

Most recent model will be supplied. Please state 16GB (7000 credits), 32GB (9250 credits) or 64GB (11250 credits), and either black or white when ordering. 7.9" display, wi-fi, camera, built-in speaker (non 3G version)



## iPad

Ref No 805 - 005

**10250 credits**

Most recent model will be supplied. Please state 16GB (10250 credits), 32GB (12500 credits) or 64GB (14500 credits), and either black or white when ordering. 9.7" display, wi-fi, camera, built-in speaker (non 3G version)

## Wireless Optical Mouse

Ref No 805 - 006

**375 credits**

Optical cordless mouse



## Printer with Scanner

Ref No 805 - 009

**1375 credits**

Colour printer and scanner, 60 sheet paper capacity. Ink included.



## Computer Monitor

Ref No 805 - 012

**3125 credits**

22" computer screen monitor

## Wireless Desktop Keyboard and Mouse

Ref No 805 - 010

**1375 credits**

Wireless keyboard and mouse set, long-lasting battery, compatible with Microsoft Windows Vista/2000/XP



## All-In-One Inkjet Printer

Ref No 805 - 011

**7500 credits**

Wireless printer, scanner and fax machine. Double sided (duplex) printing, 330 sheet paper capacity. Ink included.





**DAB Radio**

Ref No 805 - 013

**1000 credits**

DAB digital tuner, mains or battery operated



**CD Player**

Ref No 805 - 015

**750 credits**

Portable CD player with AM/FM radio



**iPod**

**Docking Station**

Ref No 805 - 014

**1375 credits**

Compact and lightweight speaker system, compatible with iPod and iPhone





### DVD Player

Ref No 805 - 016

**875 credits**

Slim DVD player, plays region 2 (UK) DVDs



### Freeview+ Digital TV Recorder

Ref No 805 - 017

**2375 credits**

Pause live TV and series link programmes options, records up to 155 hours of television directly on to its hard drive



### TV Stand

Ref No 805 - 018

**1500 credits**

Slimline glass TV stand, suitable for TV's up to 42 inch

### 37" HD TV with Freeview

Ref No 805 - 019

**7750 credits**

Wall mountable TV portrays full HD, features various connectivity ports, freeview

### 22" HD TV DVD Combi with Freeview

Ref No 805 - 020

**4000 credits**

Wall mountable, TV portrays full HD, features various connectivity ports, DVD player and freeview



# Out & About

Exchange your credits for items to help keep the external areas of the practice looking clean and tidy or equipment to make transporting pets easier.



## Dog Travel Ramp

Ref No 806 - 001

**1000 credits**

Assists dog mobility in and out of cars. Maximum weight 40kg



## UK, Ireland and Western Europe Sat Nav

Ref No 806 - 003

**3250 credits**

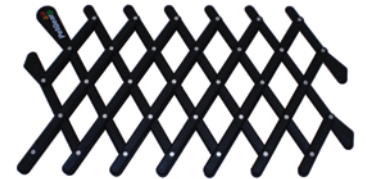
4.3" touch screen, postcode navigation, pre-loaded maps for UK, Republic of Ireland and Western Europe

## Window Grille

Ref No 806 - 005

**450 credits**

Allows fresh air into the car, secure fit creates a safe guard for dogs, easily installed, expands to a width of 60cm (24")



## Universal Mesh Dog Guard

Ref No 806 - 002

**1000 credits**

Mesh, adjustable width and height to fit most estate and hatchback cars

## Rear Seat Protector

Ref No 806 - 004

**450 credits**

Water resistant rear seat cover, elasticated for universal fitting





**Flymo Hedgecutter**

Ref No 806 - 006

**1750 credits**

51cm hedgecutter, lightweight, dual cutting action, two handed use

**Flymo Garden Vac**

Ref No 806 - 007

**2000 credits**

4 in 1 system: blow, vac, shred and jet vacuum for picking up wet leaves, 40 litre collection bag capacity



**Flymo Grass Trimmer**

Ref No 806 - 008

**1500 credits**

Plant guard, twistable head, edging facility



**Flymo Glide Lawnmower**

Ref No 806 - 010

**2600 credits**

1400w electric hover mower, 20 litre grass collection box, 12m power cable



**Hozelock Compact 25m Hose System**

Ref No 806 - 009

**1500 credits**

Freestanding 25m length hose, connectors and nozzle



## Re-chargeable Lantern

Ref No 806 - 011

**750 credits**

Wind-up mechanism or in-car charger,  
1 minute winding gives 8 mins light

## Re-chargeable Torch

Ref No 806 - 012

**1000 credits**

Re-chargeable spotlight,  
12V in-car charging lead,  
AC/DC adaptor



## Pressure Washer

Ref No 806 - 013

**2500 credits**

Lightweight, compact  
design, flexi-jet lance,  
360 litres/hour, 1600w



## Energizer Headlight

Ref No 806 - 014

**500 credits**

Weatherproof with four  
lighting options





### Tool Kit

Ref No 806 - 015

**750 credits**

A selection of screwdrivers, wrenches, hammer, spirit level, pliers and scissors



### Drill Driver

Ref No 806 - 016

**2750 credits**

Compact, lightweight, re-chargeable battery, variable speed and reverse functions



## Petplan Portfolio Rewards Scheme

As a Veterinary Practice participating in the Petplan Vet Portfolio Rewards Scheme, and in the absence of any other superseding contractual arrangement with Petplan, you agree to the following terms and conditions:

- 1** The Rewards Scheme is only open to Veterinary Practices who are registered under the Scheme. Registration is at the sole discretion of Petplan.
- 2** This Rewards Scheme applies to full insurance policies provided by Petplan for dogs, cats, rabbits and horses after 1st May 1996, where the policy is attributable to your practice.
- 3** You must be resident in the UK and aged 18 years or over. You will be entitled to one membership into the Rewards Scheme per Veterinary Practice.
- 4** You must keep Petplan informed of any changes to your contact details. Petplan will not be responsible for any loss of Portfolio Rewards or reward items incurred as a result of out of date details. Accounts with out of date details may be removed and any Portfolio Rewards or reward items forfeited.
- 5** Either party is free to terminate this agreement at its absolute discretion by immediate notice in writing or by email to the other party.
- 6** Petplan will give three months' notice in writing or by email in the event of termination of the Portfolio Rewards scheme. A further six weeks will be allowed for the final exchange of Portfolio Rewards credits after which time they will become null and void.
- 7** Petplan may decline to issue, withdraw or cancel Portfolio Rewards credits and/or remove a Veterinary Practice from the Rewards Scheme at any time where Petplan has reasonable belief to suspect any breach or attempted breach of the Rewards Scheme.
- 8** In the event of termination for whatever reason you will not be awarded any future Portfolio Rewards.
- 9** Portfolio Rewards and reward items cannot be transferred, bought, sold or in any way traded. They are allocated to the registered participating Veterinary Practice and not to any individual in their personal capacity.
- 10** Portfolio Rewards have no value until converted into reward items and Portfolio Rewards cannot be exchanged for cash. However, in place of reward items, a cash equivalent can be donated to The Petplan Charitable Trust. Details can be found at [www.petplantrust.org](http://www.petplantrust.org) or obtained via the Helpline number on 03333 010331.
- 11** Delivery of any reward items will only be made to the Veterinary Practice's registered address and will be dispatched within 28 days of order subject to availability.
- 12** Petplan accepts no liability whatsoever in respect of reward items supplied.
- 13** Petplan reserves the right to change at its absolute discretion at any time the items available under the scheme without notice or any liability to any registered Veterinary Practice.
- 14** Petplan may at any time without notice and without liability, supply alternative items of a similar nature and value to those ordered. If you are unhappy with the alternative item, the box must remain sealed and you must contact the scheme administrators on 03333 010331 within 7 days of delivery of your item. In the event of any reward item being unavailable or discontinued, the Veterinary Practice will be contacted to arrange a suitable alternative.
- 15** Petplan reserves the right to vary the credit values and redemption rates and to vary these terms and conditions at any time without prior notice or liability.
- 16** Employees of any Veterinary Practice who receive reward items under the Scheme may be liable for tax on the gifts as "taxable benefits" of their employment. It is the responsibility of members to make the appropriate declarations to HMRC.
- 17** The promoter of the Scheme is Pet Plan Limited whose registered office is at 57 Ladymead, Guildford, Surrey GU1 1DB and whose principal place of business is at Great West House (GW2), Great West Road, Brentford, Middlesex TW8 9DX.
- 18** All correspondence regarding this Reward Scheme should be sent to Portfolio Rewards, PO Box 504, Leicester LE94 OAE or via the Helpline number 03333 010331.

# *Petplan*<sup>®</sup>



Every pet deserves



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